

INSURANCE COVERAGE & BREAST PUMPS

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IBCLC CODE OF CONDUCT

- As an IBCLC our code of professional conduct is to supply client's with sufficient and accurate information to enable client's to make informed decisions (Principle 1: 1.3)
- As an IBCLC we convey accurate, complete, and objective information about commercial products. (Principle 1: 1.4)
- As an IBCLC we present information without personal bias. (Principle 1: 1.5)

INSURANCE

- In Neosho County the most common type of insurance our clients have include:
 - Blue Cross and Blue Shield of Kansas
 - Kansas Medicaid (Kancare) which includes Aetna, Sunflower, and United Healthcare
 - TriCare

KANSAS MEDICAID

3 Ways to Receive a Breast Pump

Call and order the breast pump over the phone.

Local DME (in Neosho County Cardinal Drugstore is our local DME)

Online

LOCAL DME (DURABLE MEDICAL EQUIPMENT)

Pharmacy, Hospital, or Medical Equipment Supply

Steps to get a breast pump through the DME

- *Client gets a script from her physician
- *Bring Photo ID and Medicaid insurance card
- *Fill out the form that the DME requires
- *DME will tell you when you can get the breast pump (24 hours on up to several weeks)

LOCAL DME

- The local DME may be limited to only one style of breast pump that they provide.
- One of our local DME's only carries Medela Pump in Style while another DME in a neighboring county only carries the single side Lansinoh breast pump.

ONLINE ORDERING OPTIONS



- The online ordering options vary from each Kancare plan.
- You may find 3 to 7 different websites and phone numbers to choose from.

AETNA BREAST PUMP PROVIDER LIST

National Provider	Phone Number	Website
Allyson Healthcare	1-877-952-8776	www.allysonhealthcare.com
Aetna Medical Supplies	1-800-323-0581	www.aetna.com
Cardinal Healthcare	1-800-808-9750	www.cardinal.com
Conquest Medical	1-811-879-8669	www.conquestmedical.com
Conquest	1-800-724-7424	www.conquestmedical.com
Conquest Medical	1-888-225-5030	www.conquestmedical.com
Conquest Medical / Edwards Medical	1-888-244-5438	www.conquestmedical.com

COMMON THREAD



- All 3 MCO's for Kancare (Aetna, United Healthcare, & Sunflower) have Edgepark (online ordering website) on their breast pump provider list.

ONLINE ORDERING OPTIONS

- Clients go online to the Edgepark website.
- Client selects their state and their insurance.
- Edgepark contacts both the physician and the insurance company.
- Client selects their pump style/brand online through their website:

<https://pages.email.edgepark.com/bp/eligibility/form/>

BREAST PUMP ORDERING INFORMATION

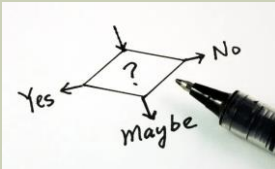
- To process the pump order, clients will need the following information:

- Your breast pump selection
- Your baby's due date
- Your contact information
- Your health insurance information
- Your health care provider or OB/GYN's name and contact information

HOW LONG DOES IT TAKE?

- Ships directly to the client. They do not pay shipping.
- It takes 2 to 3 weeks total from the time the client fills out the online form.
- 10 business day processing time and an additional 2 to 3 business days for shipping

UNDERSTANDING WHAT IS AVAILABLE FOR CLIENTS



Present the information for the client so they can make an informed decision on which type of pump is best suited for them

BREAST PUMPS

■ Medela Pump in Style



Double-electric breast pump
2-Phase Expression technology with one-touch let-down button
Single knob speed/vacuum adjustments
All parts that touch breast milk are made without BPA
Battery pack (8 AA batteries NOT included)
24mm and 27 mm PersonalFit breast shields

BREAST PUMPS

■ Spectra 9 Plus



INCLUDES: 9 Plus Pump, Power Adapter, (2) Spectra Wide Neck Bottle, (2) Spectra Backflow Protector, (2) Spectra Duckbill Valve, (2) Spectra Tubing, (2) 24 mm size flange

RECHARGEABLE BATTERY: Spectra 9 Plus has a convenient, built-in rechargeable battery.

TECHNOLOGICALLY ADVANCED: Spectra 9 Plus comes features a touch adjustable suction cycle, a bright LCD display with timer and massage/express technology.

BREAST PUMPS

■ Spectra S2 Plus



INCLUDES: Spectra S2 Hospital Grade Double/Single Breast Pump, 12 Volt AC Power Adapter, Detachable Power Cord Prong, (2) Spectra Wide Neck Bottle, (2) Spectra Backflow Protector, (2) Spectra Duckbill Valve, (2) Spectra Tubing, (2) 24mm Flange, (2) 28mm Flange

CLOSED SYSTEM: No need to clean the narrow tubing because Spectra S2 has a closed pumping system that keeps tubing dry by preventing air flow between expressed milk and pump tubing while pumping. This aids in protecting breast milk and baby from bacteria, mold and viruses while pumping.

CUSTOMIZABLE SETTINGS: Each mother can customize her pump's settings to her own body's response and follow her flow to find her own best settings with the S2's completely adjustable suction and 2 phase cycling in let-down and expression mode.

BREAST PUMPS

■ Lansinoh Smartpump Deluxe Double Electric Breast Pump



Bluetooth connection to the Lansinoh Baby App that tracks pumping session data

Tote bag and cooler supplies

3 pumping styles

Battery power option battery pack (6 AA batteries NOT included)

Ability to pump directly into milk storage bags

4 bottles with 2 NaturalWave Nipples/Caps

25 mm and 30.5 mm flange size ComfortFit

BREAST PUMPS

■ Lansinoh Smartpump Double Electric Breast Pump



Bluetooth connection to the Lansinoh Baby App that tracks pumping session data

2 Bottles without nipples ONLY sealing disks

Set of 25 mm ComfortFit flanges

Power adapter and batter pack (6 AA batteries NOT included)

3 pumping styles

Ability to pump directly into milk storage bags

BREAST PUMPS

■ Ameda Mya Breast Pump



Hospital strength double electric breast pump

Internal rechargeable battery that holds two hours of full power charge

2 Phase Adjustable suction modes that includes 10 levels of expression phase mode and 5 levels of massage mode.

Timer display

24 mm flange size included

BREAST PUMPS

■ Freemie Independence Mobile Pump



Discreet rechargeable battery powered mobile double electric breast pump

Single or double pumping

Includes Freemie next generation closed system hands free cups with barrier inside

25 mm flanges

Wall adapter and belt clip

Compact bag included

BREAST PUMPS

■ Ardo Calypso Essentials Breast Pump



Closed system to prevent back up and condensation from entering the tubes and pump
Independent vacuum and cycle adjustments (64 total settings)
2 milk collection bottles with lids, rings, and caps
Power adapter
Battery compartment (AA batteries NOT included)
Set of 26 mm flanges (angled breast shield)

WIC BREAST PUMP

Agencies with the WIC breast pump program are purchasing different styles of breast pump to offer through the WIC breast pump program due to Medela no longer manufacturing Lactina breast pumps.

CONFUSION?

- Clients feel confused when selecting their style of breast pump.
- Understand their needs and present unbiased information regarding breast pump choices.
- Is she going to be exclusively pumping?
- Is she returning to work?
- Does she want to store up a supply or she is going to only use the breast pump a handful of times?
- Which pump does she feel best fits her needs? **She needs to select 2 to 3 as sometimes one style of pump may be unavailable at the time she orders her pump if ordering online or over the phone.

WHEN CAN A CLIENT ORDER HER BREAST PUMP?

- Each Kansas Medicaid MCO is different as to when a client can receive her breast pump.
- Please be sure to call the Kancare MCO's to determine when client's can place their order.



BREAST PUMP ORDER

- Depending on the insurance type some breast pump orders can be placed 30 to 60 days ahead of their recorded delivery date.

30 to 60

BREAST PUMP ORDER

- As of this presentation some insurance companies will let the client fill out the online form for Edgepark or go to their local DME to order their breast pump BUT they can not receive their breast pump until after they deliver.



KANCARE MEDICAID



Aetna Kancare
855-221-5656



Sunflower
877-644-6423



United Healthcare
877-542-9238

FREQUENTLY ASKED QUESTIONS

- How often can a Kansas Medicaid client get a breast pump?
A Medicaid client can receive 1 pump a year per birth. Stated in the Medicaid (KMAP) provider guide.

What else can a Medicaid client receive in addition to her breast pump?

No more than 2 per year a Medicaid client can receive:

*Tubing *Caps *Bottles
*Locking Rings

Where does she go to order replacement supplies?

*Through the Kancare customer service number (found on the back of her Medicaid card). Depending on the style of pump they will further guide them on what number to call to receive replacement supplies.

BLUE CROSS BLUE SHIELD BREAST PUMPS

- As of this current timeframe MOST Blue Cross Blue Shield insurance coverage will only provide a manual breast pump.
- In some cases they have provided a double electric breast pump with a script and letter from a healthcare provider.

TRICARE

- Breast pump coverage is available to all Tricare-eligible females who have a "birth event."
- For purposes of this coverage, a "birth event" means a pregnancy and childbirth, or a legal adoption with intention to personally breastfeed.
- You can get the breast pump and supplies before or after the delivery.
- Tricare covers different types of breast pumps depending on the situation. All new mothers are authorized one manual or standard electric breast pump per birth event (birth or adoption.)

TRICARE

- When medically required, Tricare will cover an electric hospital-grade breast pump and supplies. Applicable situations include when the mother and child are separated by illness, or when the child is unable to breastfeed for medical reasons.
- Tricare also covers the following supplies for 36 month after the birth event:
 - Standard power adapters
 - Tubing and tubing adaptors
 - Locking rings
 - Bottles and bottle caps
 - Storage bags
 - Two breast pump kits per birth event.

QUESTIONS?

